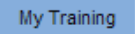




## MY TRAINING LAGOV EMPLOYEES (P IDS) QUICK REFERENCE CARD

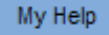
[Click for PRINTABLE VERSION](#)

Best printed Double-Sided

Log into **LEO**  
From the **Louisiana.gov** page,  
locate [Online Services](#) and click  
[LEO: Louisiana State Employees Online](#) or  
enter this address: <https://leo.doa.louisiana.gov/>  
click 

### Who to call for Help

To find your agency contact information:

1. Click  tab. **Contact For Help With LEO** is displayed.
2. **Scroll across** Agency Contacts report to locate the contact information for LEO Learning Management System, LEO, Human Resources, or Technical Contact.

### Messages and Notes

Check messages and notes on the My Training/Training Home page. After prebooking a course, watch this area closely. Any course dates added to the catalog will be listed here.

### Training Activities

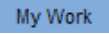

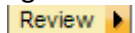

In the **Navigation** pane on the left under **My Learner Account**, click [Training Activities](#).

- **My Training Activities** lists all courses or programs (by Type-Web-based, Classroom training, etc.) that you are currently participating in or booked into. Additionally, it groups all Completed courses and Cancelled courses, if of interest to you.
- **Course Program** is a bundling of courses intended to accomplish a training objective that may or may not have a set deadline. For example, CPTP bundles Supervisory training into programs. All course types within that program are presented on the Learner's My Training tab along with a completion status for the individual courses.

### Confirm Email Address

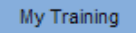

*This instruction is for users with **P Ids**.*

Prior to enrolling in a training class, confirm you have a valid work e-mail address and work telephone number in order to receive correspondence regarding training.

1. Click  tab.
2. Verify **Work Email and Telephone** is listed correctly under Communication.
3. Click  if data is missing or incorrect.
4. Enter information and click  .
5. Click  .

*This instruction is for users with **H Ids**.*

Prior to enrolling in a training class, confirm your work email address to receive correspondence regarding training.



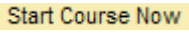

1. Click  tab.
2. Click  tab.
3. Verify the **Training correspondence is sent to:** email address is correct.
4. If incorrect or missing, contact your Training Coordinator to update your information.

### Search for Course and Course Content

Courses can be found under **My Training** in the **Navigation** pane on the left by clicking on links under **Course Catalog** or by entering a term in **Search Term** field under **Find**.

To learn about course content, click on the course you would like to view. The **Course Content** section will briefly describe what students will learn.

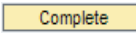
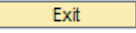


### Book a Web-Based Course

1. Enter a term in **Navigation** pane on the left in the *Search Term* field (i.e. *Defensive Driving*).
2. Click  .
3. Click on course (i.e. [ORM Defensive Driving](#)).
4. Verify the prerequisites check indicate you can book the course. If *not*, complete the prerequisites *prior* to booking the course.
5. Click [book this course](#). Click  at "Do you want to book this course?" pop-up box.
6. Verify screen displays message, "Participation was successfully booked".
7. Click  . The course will open in a separate window.
8. Verify you have completed all course requirements necessary to receive credit.
9. Click **exit** or **close course** to leave the course.
10. Click  at "Do you really want to exit the course?" pop-up box or Click **YES** at "Are you sure you want to exit?" message.

Note: The course will close and Web-Based Training screen will be displayed.

Under the course name, you will receive this message:

\*\*\*\*CONGRATULATIONS, CREDIT RECEIVED. Run Training Transcript if you wish to verify.\*\*\*\*


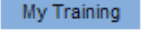
11. Click [Perform Course Appraisal](#). Complete the appraisal, scroll up to top of document click  . Verify responses and click  to finish.
12. Click  at "Do you want to exit the document?" pop-up box. Click  to close window.

Note: The appraisal will close and Web-Based Training screen will be displayed.

**View Training Transcript**


**Training certificates are not available.** Instead, your training history is available on your **Training Transcript**. Be sure to allow up to two weeks for credit from instructor-led training to appear.


To view a report that includes all courses completed in LSO and previously completed CPTP courses or programs:

1. Click  tab under .
2. Your **Training Transcript** will display on the right side of the page.

**Note:** As additional courses or programs are completed, this report will automatically update with the additional information.

**Book an Instructor-Led Class**

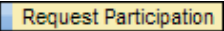

 These steps are for agencies that self-enroll only. If your agency does not self enroll, submit your request to your Training Coordinator.

1. Enter a term in **Navigation** pane on the left in *Search Term* field (i.e. *Time*).
2. Click .
3. Click on course (i.e. [HCM Practice Using PTMW Workshop](#)).
4. Verify the prerequisites check indicates you can request participation in the course. If *not*, complete the prerequisites.
5. Click to select a course, noting the date and location listed with *free places* available.

**Note:** If there are no courses scheduled or if the scheduled dates do not suit you, you can prebook.

6. **Scroll down** to *Book* section and **verify** Approver displayed is correct.

**Note:** You must have a designated approver/supervisor in LaGov HCM or you will not be able to book an instructor-led class. If approver/supervisor is missing or incorrect, notify your agency contact for LEO Learning Management System, LEO, or Human Resources Office.

7. Click .
8. Click  at “Do you want to request participation in this course?” pop-up box.

9. **Verify** screen displays message “The participation request was submitted.”

**Note: Your supervisor has 48 hours to approve or reject the request.** If no action is taken, you will be **automatically removed** from the class.

10. Check your work email for receipt of training correspondence. You will receive 2 notifications – one advising that self-enrollment **requires** approval by your supervisor and another advising of your supervisor’s decision (approval/disapproval of request).


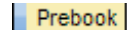
**Note:** You are not authorized to attend until you are notified of your supervisor’s approval.

**Prebook a Class**

**You should have a valid work email prior to prebooking. This allows the system to notify you via an email when a new session of a prebooked course is offered.**

Prebook a course if there are no courses scheduled or if the scheduled dates do not suit you.


Prebooking advises the instructor of a need for the course, but does not actually book you into the course. It will email you when a course is created.

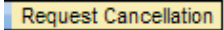

1. Enter a term in **Navigation** pane on the left in *Search Term* field (i.e. *Budget*).
2. Click . Click course (i.e. [HCM Budget Workshop](#))
3. **Scroll down** to *Course Dates* section and click [prebook](#).
4. Enter the dates in the *Start* and *End* fields to fit your schedule. You are allowed to prebook up to a year in advance.
5. Click . Verify screen displays message “Your prebookings have been updated.”

**Note:** If you are prebooking an **AFS CBT**, you will be emailed instructions since training is done through the mainframe rather than LEO.

*Division of Administration, Office of Information Services  
P. O. Box 94095, Baton Rouge, LA 70804-9095  
Revised: 09/2012*

**Cancel an Instructor-Led Course**

 Only users with **P Ids** can cancel an instructor-led course themselves.

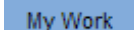
1. From the My Training tab, click **Training Home** under **Navigation**. Click the course to be cancelled under **My Training Activities**.
2. **Scroll down** to the bottom of the page under **Cancel** and select a reason for cancellation from the drop down list.
3. Click  or [Cancel](#).
4. Click  at “Do you want to request cancellation of this booking?” or “Do you want to cancel course participation?” pop-up box.
5. **Verify** screen displays message “Cancellation of the booking has been requested.”
6. Check your work email for receipt of training correspondence.

**Get Credit for Course Program**

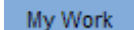
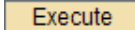
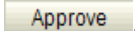
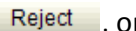
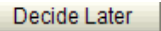
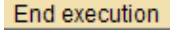
Once you have completed all courses in the course program you are subscribed in, the [Get Credit for Course Program](#) link should appear at the top of the course program screen. You must click this link to receive credit for the course program.

**LEO Inbox – View Correspondence and/or Approve Training Request Via LEO Inbox**

**Training correspondence:**

1. Click  tab.
2. Click **Inbox** under **Detailed Navigation**.
3. Click [Notification of Training Provider](#) under *Description* or an [Approved/Rejected](#) training request.

**For Supervisors:**

1. Click  tab
2. Click **Inbox** under **Detailed Navigation**.
3. Click [Process Training Request](#) under *Description*.
4. Click .
5. Click , , or .
6. Click  to exit.